

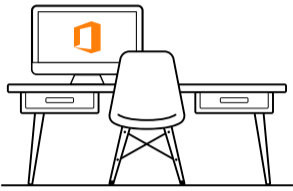
DYNAMICS 365:

Fast Facts + Advice for Transitioning

Our infographic provides you with guidelines to help you navigate the transition from Microsoft Dynamics CRM to Dynamics 365.

THE MICROSOFT SUITE CONSISTS OF:

Office 365



Microsoft Dynamics 365

Project Service Automation

Sales

Customer Service

Field Service

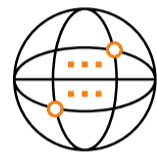
Marketing

Operations

Power BI

Azure IoT Suite

Cortana Intelligence Suite



Common application platforms: PowerApps, Microsoft Flow, Common Data Model

TRANSITION FROM MICROSOFT DYNAMICS CRM → DYNAMICS 365

Microsoft provides transition pricing for all current Dynamics CRM users.

✓ Ready to get started with Dynamics 365?

It's go time. Transition your licenses straightaway.

Choose a customized Dynamics 365 plan.

⊗ Not ready to transition your Dynamics CRM licenses to Dynamics 365 yet?

You can use your current licenses through the end of your subscription while deciding which Dynamics 365 plan will work best for you.

For light users

Team Members

This license gives users access to read everything in the applications, with customized write capabilities as well.



For full users

Plan 1 → Customer Service, Sales, Field Service, Marketing (coming soon), and Project Service.

Plan 2 → Customer Service, Field Service, Project Service, Marketing (coming soon), and Operations (formerly Dynamics AX).

Apps → Choose one of many workloads including Sales, Customer Service, Field Service, Marketing (coming soon), and Project Service.